

Cigna Pathwell Specialty

For patients using a specialty medication to treat a complex medical condition.

Cigna Pathwell Specialty® helps make specialty medications more affordable and easier to manage.

Cigna Pathwell Specialty medications

The Cigna Pathwell Specialty program includes many specialty medications covered under the Cigna HealthcareSM medical benefit. Certain medications need approval from Cigna Healthcare (pre-certification) before they're covered, and some medications have to be administered by a provider* in the **Cigna Pathwell Specialty Network** (or ordered from an in-network specialty pharmacy) to be covered.

Cigna Pathwell Specialty Network for infused and injected medications

This network is made up of many local, clinically appropriate and affordable infusion providers. Go to **Cigna.com/pathwellspecialty** to see a list of in-network providers. You may also be able to have treatment in your home, with the help of a licensed nurse who will stay with you throughout your infusion and make sure you have everything you need.

Personalized support from a Pathwell Specialty Care Manager

If you have to move your treatment to an in-network provider, our Care Managers can help. Pathwell Specialty Care Managers are licensed, registered nurse case managers who have a strong understanding of your condition, the specialty medication(s) you're receiving and your insurance benefits. They'll take care of everything for you, so you can focus on your health and well-being. They'll:

- **Help you find an in-network treatment location** – and work with your doctor to get orders and information to the new treatment provider
- **Work with your doctor's office** to make sure your specialty medication and medical treatment(s), like infusions and injections, are pre-approved for coverage (pre-certification)
- **Help you stay on track** with your treatment by regularly checking in with you, as needed
- **Arrange for counseling and/or other support**, if you need it



If you have questions about the Pathwell Specialty benefit, including how to find a provider, speak with a Care Manager by calling **877.505.3681**, Monday–Friday, 8:00 am–7:00 pm ET. If you call outside of these hours, please leave a voice message.

*"Provider" means an in-network specialty pharmacy your doctor orders your medication from, or the place (location) where you're having your treatment done.

Para obtener ayuda en español llame al número en su tarjeta de Cigna Healthcare.

All Cigna Healthcare products and services are provided exclusively by or through operating subsidiaries of The Cigna Group.

966412 a Pathwell Specialty 03/24 © 2024 Cigna Healthcare. Some content provided under license.

