



Your Guardian Davis Vision Plan

With your Guardian plan, you and your covered family members can visit a provider from the extensive Davis Vision network. You can also visit a non-network doctor, including any licensed optometrist or ophthalmologist, but save the most money by visiting a Davis Vision network provider.

How to see an in-network provider and what to expect:

- 1 Find a Davis Vision provider by going guardianlife.com and clicking on Find a Vision Provider in the upper right-hand corner. You'll need to register on the Davis Vision website. It's easy and secure, just follow these steps:
 - go to davisvision.com
 - click on Member log in/Register new account
 - follow the instructions to enter your identifying information and register.
- 2 After that, you can learn about your coverage, member benefits, eligibility, information on how to use your benefit, and more.
- 3 Call the Davis Vision provider in advance to schedule an appointment. When you call, identify yourself as a Davis/Guardian member or covered dependent and be prepared to give your member ID.
- 4 Before your visit, the Davis Vision provider will:
 - contact Davis Vision to verify your eligibility and plan coverage,
 - obtain treatment authorization,
 - and information about your group's specific benefits to offer the most appropriate services. If you're not eligible for a service, the Davis Vision provider will promptly notify you.
- 5 The Davis Vision provider will discuss the most effective, cost-conscious eyewear options and coordinate your prescription.
- 6 The Davis Vision provider will handle all paperwork. No claim forms or ID cards are necessary.

Download the Davis Vision member app to access all of your vision benefits.

- Interactive provider search with maps and directions
- Eligibility and benefits
- Badge alerts
- Biometric log in feature
- Digital claim submission
- Member ID card
- Claim status



If you choose a non-network provider:

- 1** Pay the doctor in full at the time services are rendered.
- 2** In order to request reimbursement for services received from a non-network provider, please use Davis Vision's Direct Reimbursement Claim Form. The form can be provided by your employer or found on the Davis Vision website. Submit the claim form to Davis Vision at:

Davis Vision
Vision Care Processing Unit
P.O. Box 1525
Latham, NY 12110
- 3** Make sure all sections of the claim form are completed and that you and the providers have signed the form.
- 4** The amount of reimbursement is based on your plan's schedule of benefit allowances. You are responsible for any costs above the scheduled amount, as well as any applicable copay(s).

For general information about your vision care benefits and coverage, refer to your enrollment materials or certificate booklet. If you have any questions about your group's plan, contact your employer.